



Experience and Integrity

We've been in business since 1979. You can be assured that your glass block installation will be completed by a trained professional. We always do the right thing, even when it's not the easiest.

- Serving you since 1979 (the first company in Ohio)
- Over 150,000 satisfied customers
- Over 800,000 windows and doors installed
- Financially secure (we're here when you need us)

Excellent Products and Services

You deserve the highest quality product and service!

- Angie's List Super Service Winner
- Member of the Better Business Bureau
- Alside Distributor
- Offer mortar and silicone joints
- Experienced installation staff
- Replacement window, door and siding division to serve you
- Consumers' Choice Award Winner

Your Feedback

We value customer feedback. Your evaluation of our staff is used in yearly reviews and promotions.

- Use customer "report cards" to evaluate performance
- Professionally trained staff answers your questions

Giving Back to Your Community

We recognize the need to commit our time and resources to our community. We challenge ourselves to be a socially responsible company and help our community grow.

- Donate time and money to local charities
- Medical Mutual Community Pillar Award recipient

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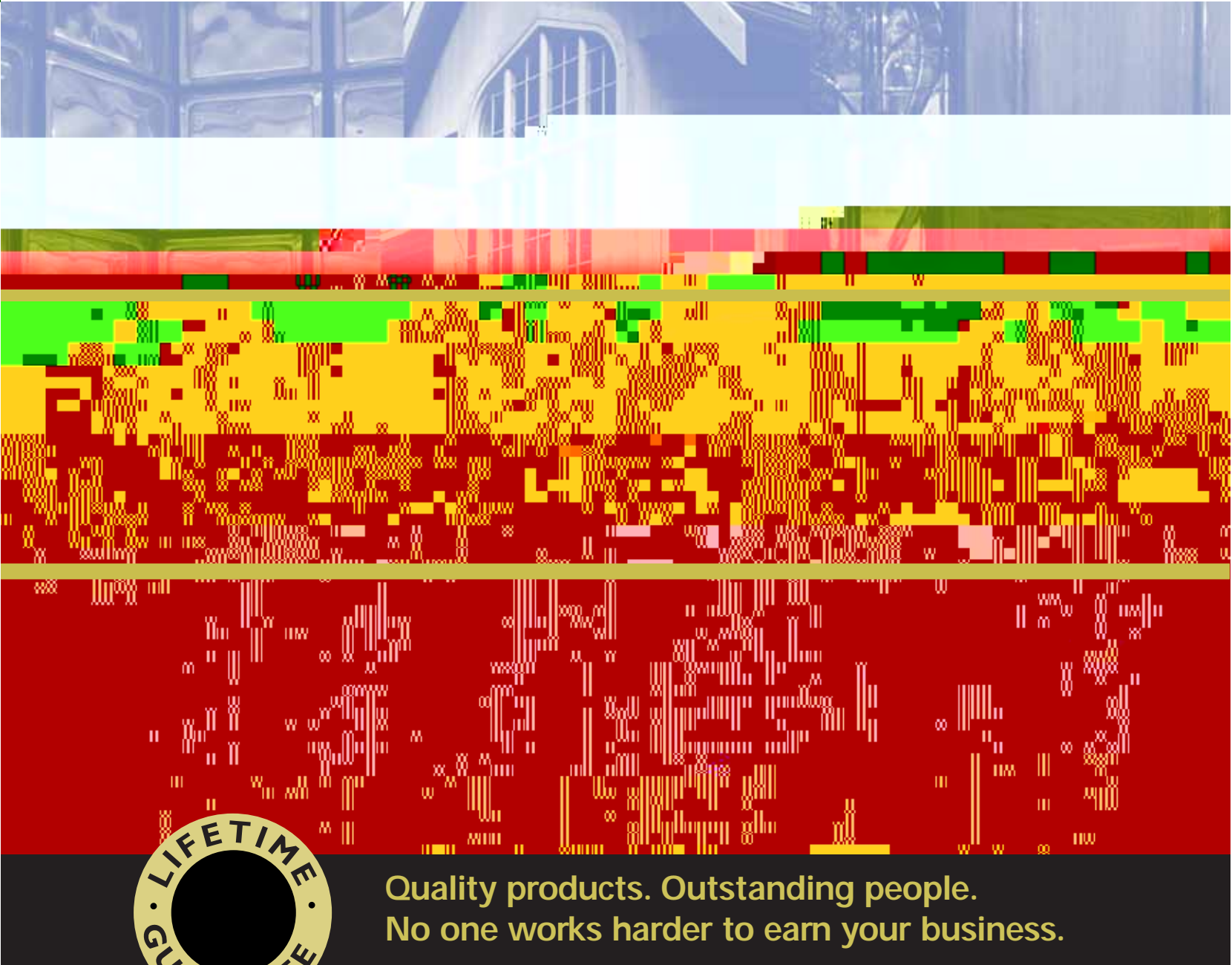
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“How will you handle my glass block project?”

Rely on our Service Delivery Process.

Whether you're a new customer or an old friend, we want to exceed your expectations on every job. That means delivering exactly what we say, when we say it. Our 7-step Service Delivery Promise is our roadmap to excellence.

1 You contact our Customer Service Representative by phone to answer questions and

